St Luke’s Rehab Late Cancellation and No Show Policy

Please take note that we ask for **24-hours’ notice (excluding weekends)** for any canceled appointments. If appointments are missed or canceled with less than 24-hours’ notice, options for scheduling days and times for future appointments will be restricted.

**If you wish to cancel a Monday appointment, we ask that you contact us by noon the Friday before your appointment**

Late cancellations have a huge impact on our ability to serve our other patients. Since we don’t charge a fee for late cancellations, we set these guidelines in an effort to minimize the impact these cancellations have for our therapists and other patients.

After one **No Show**, future appointments will only be scheduled as same-day appointments.

After two **No Shows**, you will be discharged from therapy and your referring doctor will be notified.

After two **Late Cancels** (less than 24-hours - excluding weekends) at any time during your treatment, all future appointments will be canceled and will only be rescheduled as a same-day appointment.

After a third **Late Cancel** at any time during your treatment, you will be discharged from therapy and your referring doctor will be notified.

**To notify us of a cancellation or to reschedule, please call us at (509) 473-6869.**

I have read and understand the attendance policies of St. Luke’s Rehabilitation.

Signature of Patient/Guardian:

__________________________________________ Date: __________

Witnessed by: ________________________________