



2017 Snapshot of Our Patients:

Number of Inpatients = 1,294

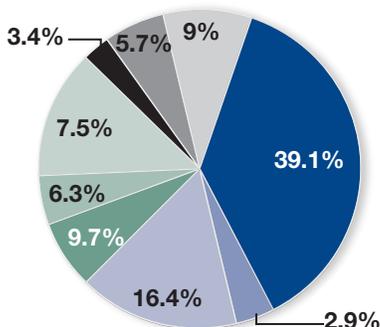
Average days in hospital
(Length of Stay) = 14.9

Gender of Patients Treated =
55.5% Male, 44.5% Female

Average Age = 66.4 years

Age Range	# of Patients
0-17	12
18-40	100
41-65	449
66-85	660
86+	111

Patient Diagnosis



Solely dedicated to physical and medical rehabilitation services, there is no facility in this region that can compare with St. Luke's interdisciplinary rehabilitation team, physician specialists, comprehensive therapy services, and ability to return patients back to the community. In 2017 we worked as a team to provide at least 3 hours of therapy each day over 5 days or 15 hours a week to make sure our patients had the best care and results possible. St. Luke's is the best choice for getting patients back to achieving life.

Certified Physicians' Services

St. Luke's follows strict adherence to 24-hour physician-supervision and coordinated, multi-disciplinary rehabilitation care helping reduce patients' length of stay in the hospital:

- St. Luke's is the only facility in the region with onsite rehabilitation physicians (Physiatrists) who are available to see patients every day.
- All St. Luke's Physiatrists are board certified in rehabilitation medicine.
- Staff Psychologists are onsite to help patients and family members deal with mental and emotional aspects of illness or injury.

Quality Therapy and Care Services

St. Luke's, a 102-bed inpatient rehabilitation hospital with several outpatient clinics, provides specialized programs for people suffering from a stroke, spinal cord or brain injury or other injury or illness that may require a higher intensity of therapies and certified rehabilitation staff. Our services include:

- More than 270 physical, occupational, respiratory, recreational and speech therapists to care for patients and help gain the skills and functionality needed.
- Registered nursing staff certified in rehabilitation services ensures the best, round-the-clock care for patients.
- Convenient outpatient locations for a smooth transition to the community, if additional therapy is prescribed.

Access, Availability and Communication

As the largest free standing rehabilitation facility and only Level 1 trauma rehabilitation hospital in the region, we serve thousands of patients each year. We have more collective experience than anyone in the region ensuring patients get the rehabilitation services they need:

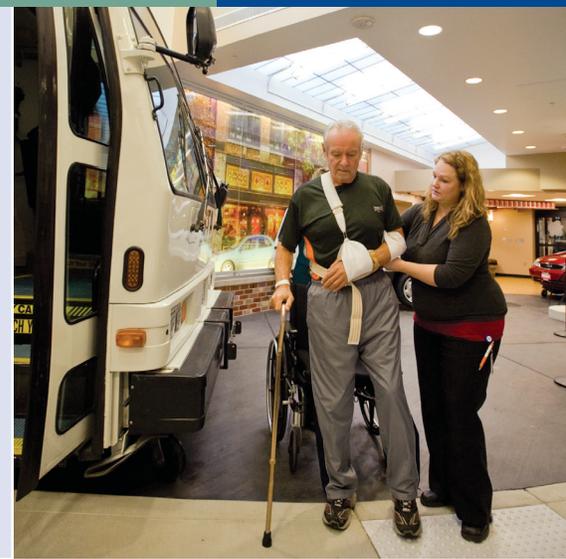
- Seven day admissions and medical services.
- Case managers to help facilitate an efficient and seamless transition for patients.
- Complete pre-admission assessments.
- Collaborative, ongoing information sharing with the attending physician.

Patient Satisfaction and Quality of Life

Patient satisfaction is key to the success of any health care facility. Because St. Luke's is committed to getting our patients back to the highest quality of life possible, we consistently measure patient satisfaction and how well rehab improved patients' quality of life.

Based on a national survey (MedTel Outcomes), patients rated the following:

- Satisfaction with St. Luke's at an average of 94%
- Quality of Life Improved after rehab at 90%
- Rehabilitation prepared patients to go home 91%



Innovative Care

Comprehensive, people-centric care

Comprehensive care is about more than just treating an injury. It's about healing the whole person—mind, body and spirit—and helping them live their fullest, most energetic life yet. Award-winning treatments and innovative technology are just one piece of the puzzle. Whether you are visiting our inpatient hospital or outpatient locations, our integrative approach connects extraordinary patients and their families with rehabilitation experts, holistic treatments and an energetic, supportive community that rallies behind their every success.

At St. Luke's, we're our patients' biggest advocates. Guided by state-of-the-art therapies and unparalleled medical rehabilitation leaders, we help individuals of all ages overcome challenges and continue their inspired journey to recovery. Our hallmarks include:

- Trailblazing technology and unparalleled patient engagement
- Compassionate, holistic care for patients and their families
- Physical and behavioral restorative therapies
- Sports and recreational activities
- Practical life skill therapies
- An interdisciplinary approach to recovery

Inpatient Case Management

Phone: 509-473-6058
Fax: 509-473-6118

Outpatient Locations

For a list of all outpatient therapy locations near you visit st-lukes.org/locations

Phone: 509-473-6869
Fax: 509-473-6097

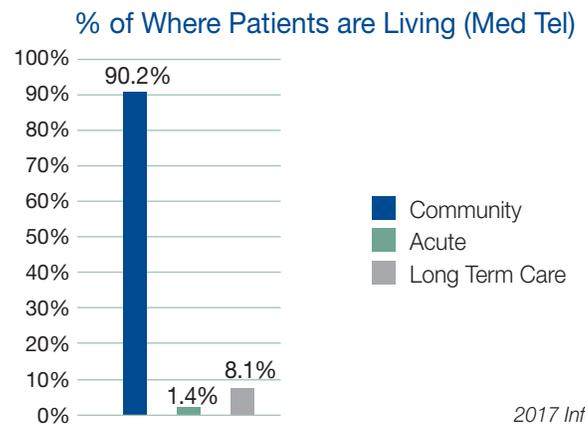


St. Luke's is a division of Inland Northwest Health Services (INHS). INHS is a non-profit corporation in Spokane, Washington providing collaboration in health care services on behalf of the community.

“They definitely keep you going. It is an awesome, awesome place. They get you rolling around and push you onto other stuff. They are very, very good.”
— Past patient

Disposition at Discharge and Predicted Outcomes

Indicators that show patients receive quality care is tracking where they go upon their discharge from St. Luke's and the percentage of patients that achieve the predicted outcome of returning to the community.



These accreditations assure patients the highest quality care and results possible.



* Visit www.st-lukes.org for a complete list of CARF accredited programs.